

Ref	Directorate	STRATEGIC Objective	Municipal KPA	KPI	Unit of Measurement	Ward	Program Driver	KPI Target Type	Annual Target	Q1	Q2	Q3	Q4
1	Financial Services	Provide appropriate services to all households	Customer Care	Number of formal residential properties that receive piped water (credit) that is connected to the municipal water infrastructure network as at 30 June 2016	Number of residential properties which are billed for water	All	Manager: Financial Services	Number	6900	0	0	0	6114
2	Financial Services	Provide appropriate services to all households	Customer Care	Number of formal residential properties connected to the municipal waste water sanitation/sewerage network for sewerage service, irrespective of the number of water closets (toilets) as at 30 June 2016	Number of residential properties which are billed for sewerage	All	Manager: Financial Services	Number	5608	0	0	0	5344
3	Financial Services	Provide appropriate services to all households	Customer Care	Number of formal residential properties connected to the municipal electrical infrastructure network (credit and prepaid electrical metering)(Excluding Eskom areas) as at 30 June 2016	Number of residential properties which are billed for electricity or have pre paid meters (Excluding Eskom areas) as at 30 June 2016	All	Manager: Financial Services	Number	2557	0	0	0	1944
4	Financial Services	Provide appropriate services to all households	Customer Care	Number of formal residential properties for which refuse is removed once per week as at 30 June 2016	Number of residential properties which are billed for refuse removal as at 30 June 2016	All	Manager: Financial Services	Number	6192	0	0	0	6054
5	Financial Services	Provide appropriate services to all households	Customer Care	Provide free basic water to indigent households as at 30 June 2016	Number of households receiving free basic water as at 30 June 2016	All	Manager: Financial Services	Number	2600	0	0	0	2600
6	Financial Services	Provide appropriate services to all households	Customer Care	Provide free basic sanitation to indigent households as at 30 June 2016	Number of households receiving free basic sanitation as at 30 June 2016	All	Manager: Financial Services	Number	2600	0	0	0	2600

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7	Financial Services	Provide appropriate services to all households	Customer Care	Provide free basic electricity to indigent households as at 30 June 2016	Number of households receiving free basic electricity as at 30 June 2016	All	Manager: Financial Services	Number	2600	0	0	0	2600
8	Financial Services	Provide appropriate services to all households	Customer Care	Provide free basic refuse removal to indigent households as at 30 June 2016	Number of households receiving free basic refuse removal as at 30 June 2016	All	Manager: Financial Services	Number	2600	0	0	0	2600
9	Financial Services	Provide appropriate services to all households	Customer Care	The percentage of the municipal capital budget actually spent on capital projects by 30 June 2016 [(Actual amount spent on capital projects / Total amount budgeted for capital projects)X100]	(Actual amount spent on capital projects / Total amount budgeted for capital projects)X100	All	Manager: Financial Services	Percentage	70	0	0	0	70
10	Technical Services	Facilitate economic growth in the municipal area	Economic Development	Create temporary jobs - FTE's in terms of EPWP by 30 June 2016	Number of FTE's created by 30 June 2016	All	Technician: Project Management	Number	28	0	0	0	28
11	Corporate Services	Develop a capable and capacitated institution to respond to community needs	People	The number of people from employment equity target groups employed in the three highest levels of management in compliance with the equity plan	Number of people employed	All	Manager: Corporate Services	Number	1	0	0	0	1
12	Corporate Services	Develop a capable and capacitated institution to respond to community needs	People	The percentage of the municipality's personnel budget actually spent on implementing its workplace skills plan by 30 June 2016 [(Actual amount spent on training/total operational budget)x100]	(Actual amount spent on training/total operational budget)x100	All	Manager: Corporate Services	Percentage	0.5	0	0	0	0.5

Ref	Directorate	STRATEGIC Objective	Municipal KPA	KPI	Unit of Measurement	Ward	Program Driver	KPI Target Type	Annual Target	Q1	Q2	Q3	Q4
13	Financial Services	Ensure that the municipality is financially viable	Operational Requirements	Financial viability measured in terms of the municipality's ability to meet it's service debt obligations as at 30 June 2016	Debt to Revenue as at 30 June 2016 (Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / Total Operating Revenue - Operating Conditional Grant	All	Manager: Financial Services	Number	24.6	0	0	0	24.6
14	Financial Services	Ensure that the municipality is financially viable	Operational Requirements	Financial viability measured in terms of the outstanding service debtors as at 30 June 2016	Service debtors to revenue as at 30 June 2016 – (Total outstanding service debtors/ revenue received for services)	All	Manager: Financial Services	Percentage	28	0	0	0	28
15	Financial Services	Ensure that the municipality is financially viable	Operational Requirements	Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2016	Cost coverage as at 30 June 2016 ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excluding (Depreciation, Amortisation, and Provision for Bad Debts, Impairment and Loss on Disposal of Assets)).	All	Manager: Financial Services	Number	2.8	0	0	0	2.8
16	Municipal Manager	Establish and strengthen governance structures	Customer Care	Compile and submit the Risk Based Audit Plan (RBAP) to the Audit committee by 30 June 2016	Compile and submit the Risk Based Audit Plan (RBAP) to the Audit committee by end June	All	Municipal Manager	Number	1	0	0	0	1
17	Corporate Services	Develop a capable and capacitated institution to respond to community needs	People	Limit the vacancy rate to less that 10% of budgeted posts by 30 June 2016 ((Number of posts filled/Total number of budgeted posts)x100)	(Number of posts filled/Total number of budgeted posts)x100	All	Manager: Corporate Services	Percentage	10	0	0	0	10

Ref	Directorate	STRATEGIC Objective	Municipal KPA	KPI	Unit of Measurement	Ward	Program Driver	KPI Target Type	Annual Target	Q1	Q2	Q3	Q4
18	Corporate Services	Provide quality and sustainable municipal infrastructure	Economic Development	Develop a policy on the contribution of developers towards bulk services and submit to Council by 31 December 2015	Policy on the contribution of developers towards bulk services and submitted to Council by 31 December 2015	All	Manager: Corporate Services	Number	1	0	1	0	0
19	Financial Services	Ensure that the municipality is financially viable	Operational Requirements	Submit the annual financial statements to AGSA by 31 August 2015	Annual financial statements submitted by 31 August 2015 to AGSA	All	Manager: Financial Services	Number	1	1	0	0	0
20	Financial Services	Ensure that the municipality is financially viable	Operational Requirements	Compile Plan to address audit findings and submit to MM by 31 January 2016	Plan completed and submitted to MM by 31 January 2016	All	Manager: Financial Services	Number	1	0	0	1	0
21	Financial Services	Ensure that the municipality is financially viable	Operational Requirements	Submit the main budget to Council for consideration by 31 March 2016	Main budget submitted to Council by 31 March 2016	All	Manager: Financial Services	Number	1	0	0	1	0
22	Financial Services	Ensure that the municipality is financially viable	Operational Requirements	Achieve a debtor payment percentage of 75% $\{((\text{Gross Debtors Closing Balance} + \text{Billed Revenue} - \text{Gross Debtors Opening Balance} + \text{Bad Debts Written Off}) / \text{Billed Revenue}) \times 100\}$	$\{((\text{Gross Debtors Closing Balance} + \text{Billed Revenue} - \text{Gross Debtors Opening Balance} + \text{Bad Debts Written Off}) / \text{Billed Revenue}) \times 100\}$	All	Manager: Financial Services	Percentage	75	75	75	75	75
23	Financial Services	Ensure that the municipality is financially viable	Operational Requirements	Purchase a new financial system by 31 March 2016	New financial system purchased by 31 March 2016	All	Manager: Financial Services	Number	1	0	0	1	0
24	Technical Services	Ongoing maintenance of municipal infrastructure	Operational Requirements	Limit unaccounted for electricity to less than 25% by 30 June 2016 $\{(\text{Number of Electricity Units Purchased and/or Generated} - \text{Number of Electricity Units Sold}) / \text{Number of Electricity Units Purchased and/or Generated}\} \times 100\}$	% of unaccounted electricity	All	Manager: Technical Services	Percentage	25	0	0	0	25

Ref	Directorate	STRATEGIC Objective	Municipal KPA	KPI	Unit of Measurement	Ward	Program Driver	KPI Target Type	Annual Target	Q1	Q2	Q3	Q4
25	Technical Services	Ongoing maintenance of municipal infrastructure	Operational Requirements	90% of the electricity maintenance budget spent by 30 June 2016 {{Actual expenditure on maintenance divided by the total approved maintenance budget}x100}	% of the maintenance budget spent	All	Manager: Technical Services	Percentage	90	25	40	60	90
26	Technical Services	Ongoing maintenance of municipal infrastructure	Operational Requirements	90% of the roads and stormwater maintenance budget spent by 30 June 2016 {{Actual expenditure on maintenance divided by the total approved maintenance budget}x100}	% of the maintenance budget spent	All	Manager: Technical Services	Percentage	90	25	40	60	90
27	Technical Services	Ongoing maintenance of municipal infrastructure	Operational Requirements	90% of the solid waste maintenance budget spent by 30 June 2016 {{Actual expenditure on maintenance divided by the total approved maintenance budget}x100}	% of the maintenance budget spent	All	Manager: Technical Services	Percentage	90	25	40	60	90
28	Technical Services	Ongoing maintenance of municipal infrastructure	Operational Requirements	90% of the sewerage maintenance budget spent by 30 June 2016 {{Actual expenditure on maintenance divided by the total approved maintenance budget}x100}	% of the maintenance budget spent	All	Manager: Technical Services	Percentage	90	25	40	60	90
29	Technical Services	Provide quality and sustainable municipal infrastructure	Economic Development	Achieve an average 70% green drop status in terms of SANS 242	% status in terms of SANS 242	All	Manager: Technical Services	Percentage	70	70	70	70	70

Ref	Directorate	STRATEGIC Objective	Municipal KPA	KPI	Unit of Measurement	Ward	Program Driver	KPI Target Type	Annual Target	Q1	Q2	Q3	Q4
30	Technical Services	Ongoing maintenance of municipal infrastructure	Operational Requirements	90% of the water maintenance budget spent by 30 June 2016 {(Actual expenditure on maintenance divided by the total approved maintenance budget)x100}	% of the maintenance budget spent	All	Manager: Technical Services	Percentage	90	25	40	60	90
31	Technical Services	Ongoing maintenance of municipal infrastructure	Operational Requirements	Limit unaccounted for water to less than 40% by 30 June 2016 {(Number of Kilolitres Water Purchased or Purified - Number of Kilolitres Water Sold) / Number of Kilolitres Water Purchased or Purified x 100}	% of water unaccounted	All	Manager: Technical Services	Percentage	40	0	0	0	40
32	Technical Services	Provide quality and sustainable municipal infrastructure	Economic Development	90% spent of the approved budget for the Noupoot Bulk Water supply Upgrade by 30 June 2016 {(Actual expenditure divided by the total approved project budget)x100}	% of total approved project budget spent	2	Manager: Technical Services	Percentage	90	0	0	0	90
33	Technical Services	Provide quality and sustainable municipal infrastructure	Economic Development	90% spent of the approved budget for the Norvalspont Bulk Water supply Upgrade by 30 June 2016 {(Actual expenditure divided by the total approved project budget)x100}	% of total approved project budget spent	1	Manager: Technical Services	Percentage	90	0	0	0	90

Ref	Directorate	STRATEGIC Objective	Municipal KPA	KPI	Unit of Measurement	Ward	Program Driver	KPI Target Type	Annual Target	Q1	Q2	Q3	Q4
34	Technical Services	Provide quality and sustainable municipal infrastructure	Economic Development	90% spent of the approved budget for the upgrading of Norvalspont Sewer Network by 30 June 2016 {(Actual expenditure divided by the total approved project budget)x100}	% of total approved project budget spent	1	Manager: Technical Services	Percentage	90	0	0	0	90
35	Technical Services	Provide quality and sustainable municipal infrastructure	Economic Development	90% spent of the approved budget for the retrofitting of street lights with energy saving technology by 30 June 2016 {(Actual expenditure divided by the total approved project budget)x100}	% of total approved project budget spent	All	Manager: Technical Services	Percentage	90	0	0	0	90
36	Technical Services	Provide quality and sustainable municipal infrastructure	Economic Development	90% spent of the approved budget for the Rooting Out the Dust and Storm water Projects by 30 June 2016 {(Actual expenditure divided by the total approved project budget)x100}	% of total approved project budget spent	All	Manager: Technical Services	Percentage	90	0	0	0	90
37	Technical Services	Provide quality and sustainable municipal infrastructure	Economic Development	Achieve an average 95% water quality as per SANS 241 criteria	% water quality level	All	Manager: Technical Services	Percentage	95	95	95	95	95

Capital projects for the 2015/16 financial year

Directorate	GFS Classification	Project Description	Funding source	Planned Start Date	Planned Completion	Ward	July 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	March 2016	April 2016	May 2016	June 2016	Total	2015/2016		2016/2017		2017/2018	
																				CRR	Other	CRR	Other	CRR	Other
Technical Services	Electricity	ENERGY DEMAND MANAGEMENT: TRANSMISSION AND RETICULATION	NATIONAL GRANT	2015/07/01	2016/06/30	All	700,000	840,000	1,400,000	1,050,000	700,000	700,000	560,000	350,000					6,300,000		7,000,000		3,000,000		10,000,000
Technical Services	Water	NOUPOORT BULK WATER SUPPLY UPGRADE: WATER PURIFICATION	NATIONAL GRANT	2015/07/01	2016/06/30	2	4,800,000	5,400,000	6,600,000	5,400,000	1,800,000	3,000,000							27,000,000		30,000,000		11,000,000		
Technical Services	Water	NORVALSPONT BULK WATER SUPPLY: WATER PURIFICATION	NATIONAL GRANT	2015/07/01	2016/06/30	1	549,760	687,200	1,236,960	1,030,800	687,200	687,200	549,760	655,897	100,000				6,184,777		6,872,000				
Technical Services	Road transport	COLESBERG ROADS NETWORKS: PAVING OF ROADS	NATIONAL GRANT	2015/07/01	2016/06/30	3;4;5	100,000	120,000	200,000	150,000	100,000	100,000	80,000	150,000					1,000,000		100,000				
Technical Services	Waste water management	NORVALSPONT INTERNAL SEWERAGE NETWORK: SEWERAGE RETICULATION	NATIONAL GRANT	2015/07/01	2016/06/30	1	855,280	1,710,560	1,924,380	2,138,200	855,280	1,069,100	534,550	534,550					9,621,900		10,691,300		10,948,000		11,332,000
Financial Services	Budget and treasury office	MUNICIPAL FINANCIAL SYSTEM: SOFTWARE AND PROGRAMMING	INTERNALLY GENERATED FUNDS	2015/12/01	2016/06/30	All						350,000				650,000		550,000	1,550,000	1,550,000					
Corporate Services	Other	NEW VEHICLE: TRANSPORT OFFICIALS	INTERNALLY GENERATED FUNDS	2015/08/01	2016/06/30	All		160,000											160,000	160,000					

Monthly Cashflow for the 2015/16 financial year

Line Item	GFS Classification	July			August			September		
		Revenue	Operational Exp.	Capital Exp.	Revenue	Operational Exp.	Capital Exp.	Revenue	Operational Exp.	Capital Exp.
Governance and administration	Executive and council		1,714,223		10,479,300	1,714,223			1,714,223	
Governance and administration	Budget and treasury office	1,625,930	1,689,194		1,025,009	1,689,194		1,209,667	1,689,194	
Governance and administration	Corporate services	2,104	459,956		1,326	459,956	160,000	1,565	459,956	
Community and public safety	Community and social services	294,417	489,346		185,604	489,346		219,041	489,346	
Community and public safety	Sport and recreation		228,756			228,756			228,756	
Community and public safety	Public safety	337,996	344,581		213,077	344,581		251,464	344,581	
Community and public safety	Housing		55,121			55,121			55,121	
Economic and environmental services	Road transport	110,161	923,331	100,000	69,447	923,331	120,000	81,958	923,331	200,000
Trading services	Electricity	4,044,479	2,288,797	700,000	3,149,696	2,288,797	840,000	3,009,030	2,288,797	1,400,000
Trading services	Water	6,481,944	1,841,128	5,349,760	7,086,307	1,841,128	6,087,200	4,822,466	1,841,128	7,836,960
Trading services	Waste water management	913,403	817,873	855,280	575,822	817,873	1,710,560	679,558	817,873	1,924,380
Trading services	Waste management	699,237	422,714		440,809	422,714		520,222	422,714	
TOTAL		14,509,670	11,275,019	7,005,040	23,226,397	11,275,019	8,917,760	10,794,971	11,275,019	11,361,340

Monthly Cashflow for the 2015/16 financial year

Line Item	GFS Classification	October			November			December		
		Revenue	Operational Exp.	Capital Exp.	Revenue	Operational Exp.	Capital Exp.	Revenue	Operational Exp.	Capital Exp.
Governance and administration	Executive and council		1,714,223		13,972,400	1,714,223			1,714,223	
Governance and administration	Budget and treasury office	1,170,544	1,689,194		1,156,460	1,689,194		1,247,224	1,689,194	350,000
Governance and administration	Corporate services	1,514	459,956		1,496	459,956		1,614	459,956	
Community and public safety	Community and social services	211,957	489,346		209,407	489,346		225,842	489,346	
Community and public safety	Sport and recreation		228,756			228,756			228,756	
Community and public safety	Public safety	243,331	344,581		240,403	344,581		259,271	344,581	
Community and public safety	Housing		55,121			55,121			55,121	
Economic and environmental services	Road transport	79,308	923,331	150,000	78,353	923,331	100,000	84,503	923,331	100,000
Trading services	Electricity	2,911,713	2,288,797	1,050,000	4,876,680	2,288,797	700,000	3,102,454	2,288,797	700,000
Trading services	Water	4,666,501	1,841,128	6,430,800	8,610,353	1,841,128	2,487,200	4,972,194	1,841,128	3,687,200
Trading services	Waste water management	657,580	817,873	2,138,200	649,668	817,873	855,280	700,657	817,873	1,069,100
Trading services	Waste management	503,397	422,714		497,340	422,714		536,373	422,714	
TOTAL		10,445,845	11,275,019	9,769,000	30,292,560	11,275,019	4,142,480	11,130,132	11,275,019	5,906,300

Monthly Cashflow for the 2015/16 financial year

Line Item	GFS Classification	January			February			March		
		Revenue	Operational Exp.	Capital Exp.	Revenue	Operational Exp.	Capital Exp.	Revenue	Operational Exp.	Capital Exp.
Governance and administration	Executive and council		1,714,223			1,714,223		10,479,300	1,714,223	
Governance and administration	Budget and treasury office	1,172,109	1,689,194		1,456,921	1,689,194		1,325,469	1,689,194	
Governance and administration	Corporate services	1,517	459,956		1,885	459,956		1,715	459,956	
Community and public safety	Community and social services	212,241	489,346		263,813	489,346		240,010	489,346	
Community and public safety	Sport and recreation		228,756			228,756			228,756	
Community and public safety	Public safety	243,656	344,581		302,863	344,581		275,537	344,581	
Community and public safety	Housing		55,121			55,121			55,121	
Economic and environmental services	Road transport	79,414	923,331	80,000	98,710	923,331	50,000	89,804	923,331	
Trading services	Electricity	2,915,606	2,288,797	560,000	3,624,071	2,288,797	350,000	4,297,087	2,288,797	
Trading services	Water	4,672,739	1,841,128	549,760	3,808,171	1,841,128	755,897	6,284,126	1,841,128	
Trading services	Waste water management	658,459	817,873	534,550	818,458	817,873	534,550	744,612	817,873	
Trading services	Waste management	504,070	422,714		626,554	422,714		570,023	422,714	
TOTAL		10,459,810	11,275,019	1,724,310	11,001,446	11,275,019	1,690,447	24,307,684	11,275,019	0

Monthly Cashflow for the 2015/16 financial year

Line Item	GFS Classification	April			May			June		
		Revenue	Operational Exp.	Capital Exp.	Revenue	Operational Exp.	Capital Exp.	Revenue	Operational Exp.	Capital Exp.
Governance and administration	Executive and council		1,714,223			1,714,223			1,607,293	
Governance and administration	Budget and treasury office	1,378,676	1,689,194	650,000	1,414,668	1,689,194		1,466,310	1,689,194	
Governance and administration	Corporate services	1,784	459,956		1,830	459,956		1,897	524,956	
Community and public safety	Community and social services	249,645	489,346		256,162	489,346		265,513	489,346	
Community and public safety	Sport and recreation		228,756			228,756			228,756	
Community and public safety	Public safety	286,597	344,581		294,079	344,581		304,815	344,581	
Community and public safety	Housing		55,121			55,121			55,121	
Economic and environmental services	Road transport	93,409	923,331		95,848	923,331		99,346	923,331	
Trading services	Electricity	2,429,438	2,288,797		3,118,969	2,288,797		1,447,427	2,288,797	
Trading services	Water	4,496,239	1,841,128		5,612,728	1,841,128		-10,261,890	1,841,128	
Trading services	Waste water management	774,502	817,873		790,722	817,873		11,245,862	817,873	
Trading services	Waste management	592,904	422,714		608,383	422,714		421,436	422,714	
TOTAL		10,303,195	11,275,019	650,000	12,193,391	11,275,019	0	4,990,717	11,233,089	0

Monthly Cashflow for the 2015/16 financial year

Line Item	GFS Classification	TOTAL		
		Revenue	Operational Exp.	Capital Exp.
Governance and administration	Executive and council	34,931,000	20,463,740	0
Governance and administration	Budget and treasury office	15,648,987	20,270,331	1,000,000
Governance and administration	Corporate services	20,247	5,584,474	160,000
Community and public safety	Community and social services	2,833,654	5,872,146	0
Community and public safety	Sport and recreation	0	2,745,071	0
Community and public safety	Public safety	3,253,090	4,134,972	0
Community and public safety	Housing	0	661,451	0
Economic and environmental services	Road transport	1,060,261	11,079,971	900,000
Trading services	Electricity	38,926,651	27,465,560	6,300,000
Trading services	Water	51,251,878	22,093,539	33,184,777
Trading services	Waste water management	19,209,303	9,814,477	9,621,900
Trading services	Waste management	6,520,747	5,072,564	0
TOTAL		173,655,818	135,258,296	51,166,677

Revenue by Source for the 2015/16 financial year

Line Item	July	August	September	October	November	December	January	February	March	April	May	June	TOTAL
Property rates	2002377	555791	555791	555791	555791	555791	555791	555791	555791	555791	555791	556302	8116592
Property rates - penalties & collection charges	13706	13706	13706	25586	25586	23496	23496	18451	7000	7000	5000	1919	178652
Service charges - electricity revenue	3202338	1502559	2254208	1985727	1815592	1905170	1805932	3459791	2909356	3256841	3514623	3646221	31258359
Service charges - water revenue	936626	984180	1162504	1228133	1223345	1594183	1319728	1210132	1103260	929358	951332	485396	13128178
Service charges - sanitation revenue	697107	704665	704665	704665	704665	704665	704665	704665	704665	704665	704665	515436	8259194
Service charges - refuse revenue	493731	552332	552332	552332	552332	552332	552332	552332	552332	552332	552332	316327	6333376
Rental of facilities and equipment	91882	91882	91882	91882	91882	91882	91882	91882	91882	91882	91882	91885	1102587
Interest earned - external investments	35166	35166	35166	35166	35166	35166	35166	35166	35166	35166	35166	35174	422000
Interest earned - outstanding debtors	153152	153152	153152	153152	153152	153152	153152	153152	153152	153152	153152	121767	1806439
Fines	168058	168058	168058	168058	268058	268058	268058	168058	168058	268058	168058	272238	2520876
Licences and permits	63090	63090	63090	63090	63090	63090	63090	63090	63090	63090	63090	63100	757090
Transfers recognised - operational	0	11975610	0	0	15967480	0	0	0	11975610	0	0	0	39918700
Other revenue	357558	357558	357558	357558	357558	357558	357558	357558	357558	357558	357558	357562	4290700
TOTAL	R 8,214,791	R 17,157,750	R 6,112,112	R 5,921,140	R 21,813,698	R 6,304,543	R 5,930,851	R 7,370,069	R 18,676,920	R 6,974,893	R 7,152,649	R 6,463,327	R 118,092,743